

COVID 19 Vaccination Programme

We are thrilled to be offering the COVID 19 vaccination and are working with 3 other local practices (Southbourne Surgery, Littledown surgery and Beaufort Road Surgery) as part of the Bournemouth East Collaborative Primary Care Network to deliver the programme. We have every faith that both the Pfizer and Oxford AstraZeneca vaccines are very safe and effective at protecting you from symptoms of COVID 19.

So far, we have completed almost 10000 vaccinations to care home residents and their carers, frontline health and social care professionals and patients over the age of 65. We are working through the vaccination cohorts as advised by NHS England. Currently we are inviting patients aged over 55 years of age with underlying health conditions which put them at higher risk of serious disease or mortality. To help answer any questions you might have we hope that the following FAQ are helpful. The practice continues to offer normal care alongside the vaccination programme. As you may expect things are very busy at the moment. We are incredibly grateful for your patience with any delays you experience in us answering the phone or appointment availability.

FAQ COVID 19 Vaccination Programme

1. When can I expect to be invited for my vaccine?

The network is working through the patient cohorts defined by NHS England. We are currently inviting patients in cohort 6. As soon as we have completed this and have confirmation of a new vaccine delivery we will move down to the next cohort. The order of the cohorts are fixed and there is no flexibility on this. We will not be able to invite you sooner than the cohort in which you sit. The cohorts are as follows.

1. residents in a care home for older adults and their carers
2. all those 80 years of age and over and frontline health and social care workers
3. all those 75 years of age and over
4. all those 70 years of age and over and clinically extremely vulnerable individuals[footnote 1]
5. all those 65 years of age and over
6. all individuals aged 16 years to 64 years with underlying health conditions which put them at higher risk of serious disease and mortality
7. all those 60 years of age and over
8. all those 55 years of age and over
9. all those 50 years of age and over

2. Which vaccine?

There are 2 vaccines which we are currently receiving, the Pfizer vaccine and the Oxford Astrazeneca. We are not able to offer a choice of which vaccine unless you have a specific medical reason e.g a history of anaphylaxis or are allergic to a component of the vaccine.

3. Can you tell me more about the vaccine?

The NHS website provides additional useful information on vaccination programme. Further information can be found here.

<https://www.nhs.uk/conditions/coronavirus-covid-19/coronavirus-vaccination/coronavirus-vaccine/>

4. Where will I receive the vaccine?

Your vaccine appointment will be at Beaufort Road Surgery, 21 Beaufort Road, Bournemouth, BH6 5AJ. Please do not contact Beaufort Road surgery about the vaccine as they will not be able to help.

5. How will I receive my vaccine invite?

If you have a valid mobile phone we will invite you by SMS. The message will read,

Dear XXX,

We would like to invite you to your 1st COVID vaccine at Beaufort Road Surgery, BH6 5AJ.

Parking is likely to be busy. If you are unable to book via the link we will contact you. Please do not call the surgery or Beaufort Road. If you do not want a vaccine it would help us if you could follow the link and opt out on the subsequent page. More information is available on our website <https://shelleymanorsurgery.co.uk/>

Please click on the link to book your vaccination time...[LINK]

Shelley Manor and Holdenhurst Medical Centre

This is by far the easiest way to book and manage your appointment most efficiently so please do take up this offer if you receive an SMS.

If you do not have a mobile phone or are not able to open the link in the SMS, you will not miss out on an appointment - we will call you. Due to how busy we are with ongoing usual care please do not call us.

6. I am in a cohort that should have already been contacted but have not heard?

If you are in cohort 1, 2, 3, 4 or 5 and have not heard from us (e.g front line health and social care professional), please email smh.mc@nhs.net and inform us. We will contact you to arrange your appointment.

7. What about my second dose?

Following information from the chief medical officer all second doses will be 12 weeks after the 1st. We will contact you about this appointment. Probably between 10 and 11 weeks after your 1st when vaccine delivery is confirmed.

8. Who will give me my vaccine?

The clinical team administering the vaccine will include GPs, doctors and nurses from each of the network practices. They will be supported by a pharmacist, clinic manager and an excellent team of administrators and volunteers.

9. What can I expect when I arrive for my vaccine?

Parking will be busy so if possible, walk to Beaufort Road surgery, or park in a nearby street.

You will be greeted in the car park and directed to register for your vaccine. You will then be shown to a clinician for your vaccine where you will have the chance to ask any additional questions. Following your vaccine, you will be directed out of the surgery following a one way system. Patients receiving the Pfizer vaccine will need to wait in the waiting room for 15 minutes. For those receiving the Oxford Astrazeneca vaccine you will be able to leave the surgery but for those driving you will need to wait in your car for 15 minutes.

10. What time will the vaccine be?

Appointment timing will depend on vaccine availability but will likely be between 8am and 8pm Monday – Sunday

11. What if I do not want the vaccine?

We respect patient choice. If you do not to take up the offer for a vaccine at the moment please do still follow the invite link and click on the link which offers the option to opt out. This will stop us contacting you further.

We hope you have found this document helpful and we look forward to seeing you soon.

Your Vaccine Leadership Team,

Dr Ashley Savage, GP, Clinical Director Bournemouth East Collaborative PCN

Dr Tim Mitchell, GP, Deputy Clinical Director Bournemouth East Collaborative PCN

Mrs Emma Prince, Network Director